

INVESTING IN NORTH PLAINFIELD

Improving Water Quality and Fire Flows



NEW JERSEY
AMERICAN WATER



New Jersey American Water is dedicated to delivering innovative and environmentally-friendly solutions to improve water quality throughout our system. This requires continually investing in our distribution system. One of these distribution system improvements is scheduled to take place in your area.

QUESTIONS?

Contact New Jersey American Water Construction Inspector
Brendan Devlin
908-239-0631

Customer Service Center
1-800-272-1325
Hours: M-F, 7 a.m. to 7 p.m.
For emergencies:
We're available 24/7

Service Lines and Meter Pits

Work will begin the week of January 23 to replace service lines from our main in the street to the curb box (generally located near the curb) along **Clinton Ave.** (from Warfield Road to Parkview Avenue); **Greenbrook Road** (from West End Avenue to Rock Avenue); **Albert Street** (from Greenbrook Road to Parkview Avenue); **Ayres Avenue** (from Clinton Avenue to Harrington Avenue); **Rockview Avenue** (from Clinton Avenue to Harrington Avenue); **Fisk Place** (from Clinton Avenue to Albert Street); **Parkview Avenue** (from Clinton Avenue to Albert Street) and **Harrington Avenue** (from Greenbrook Road to Parkview Avenue), as well as fire hydrants and valves. See map on reverse side. (see reverse for more information about service lines)

As part of this improvement project, we'll also be installing a meter pit at the curb area of your property, in our right of way. After installation, all that will be visible is a 15-inch circular cover that will be flush with the ground.

Work Hours

Work hours will generally be from 8 a.m. to 5 p.m., Monday through Friday. Work on Saturdays may be required to meet the project schedule.

Moving the Meter

Once the meter pit is installed, the meter serving your property will be moved from its current location inside your property to the meter pit. By doing this, we will no longer require access into your home to read, inspect, repair or replace the water meter in the future.

Access to the Meter

Once the meter pits are installed, and the entire project is complete, we'll contact you set up an appointment to move the meter from inside the property to the meter pit. To perform

this work, we'll need to gain access to the existing water meter located inside your property, so we may relocate it to the new meter pit. There is no cost to you to have this work performed. The relocation of the meter should take approximately 20 - 30 minutes.

How to Prepare

To prepare for the removal of the meter from inside your property, we ask that you clear the area to the water meter for safe and easy access. During the process of the meter relocation the water service will be interrupted for a few minutes.

Noise

Our contractor will work to minimize noise levels; however, as with any construction project, there will be some unavoidable noise associated with this project. We do apologize in advance for any inconvenience that this may cause.

Restoration of Roads, Sidewalks, Curbs & Grass Areas

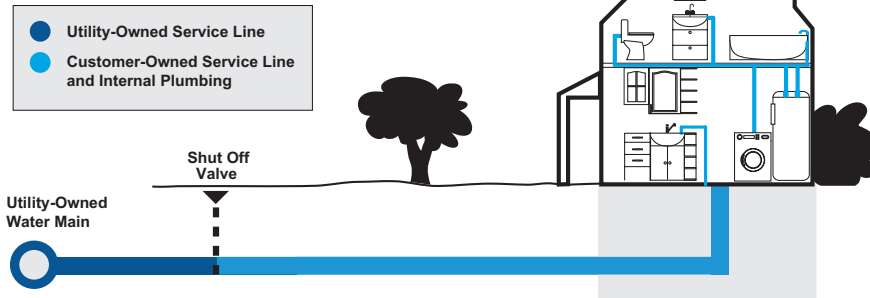
Temporary restoration work will be completed as the project progresses. " Final lawn restoration will occur in the spring to 2017, and final paving will be completed after we clean and line main, as referenced below.

Spring 2017: We'll be Cleaning and Lining the main in your street

In the spring of 2017, New Jersey American Water will be cleaning and lining water mains on your street. Cleaning and lining is the process of removing sediment from inside a water main, then lining the inner surface of the main with 3M™ Scotchkote™ sealant. This procedure significantly improves the reliability of water service, water quality and fire flows in the area. We'll provide you with further details next year as we get closer to starting the project.

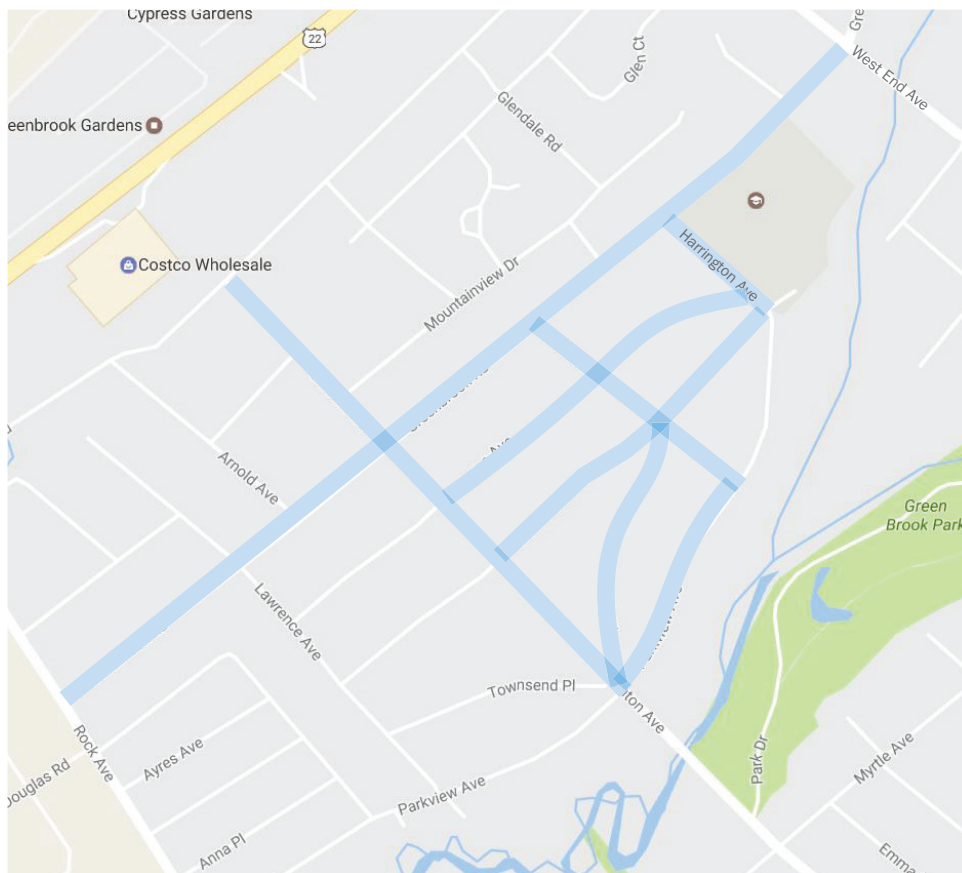
01-2017

Utility-owned vs Customer-owned portion of the service line



Please note: This diagram is a generic representation. Variations may apply.

Streets where service lines will be replaced and meter pits will be installed.



Important Information About Service Lines

There are two components of a service line.

Utility-owned portion of the service line: This is the portion of the service line that extends from the company's main in the street to the company shut off valve (generally located near the curb).

Customer-owned portion of the service line: This portion of the service line is the responsibility of the property owner. It extends from the company shut off valve to and including the inside plumbing.

IF WE ARE REPLACING THE UTILITY-OWNED SERVICE LINE SERVING YOUR PROPERTY, we'll notify you on the day the service line is replaced with further instructions on how to flush your household plumbing prior to using the water.

If you're not home, we'll leave the instructions at your front door.

Do you know what your service line is made of?

Over the years, plumbers have used many different materials, including copper, PVC, lead and others. If you have an older home, you should contact a licensed plumber to identify the material used on your property and in your home plumbing. If lead is found, you should consider replacing the portion you own to reduce your potential exposure to lead. More information about lead can be found online at newjerseyamwater.com. Under Water Quality & Stewardship, select Water Quality Reports.

