doors or windows, hanging drywall, sanding floors, installing attic flooring or basement ceiling, changing phone systems, installing intercoms, siding, ceiling fans or skylights, fumigating, installing wiring for cable or other electronics, installing anything near the system control panel or keypads.

- You hire domestic help, get a new pet, plan to sell your house, or are testing your system.
- 5. Contact your jurisdiction's Alarm Coordinator if . .
- You have a phone service or name change, or if situations change, such as a disabled person now residing at the residence, etc.
- 6. Your central monitoring station should not request a police dispatch for power outages, low battery signals or loss of telephone connections
- 7. Replace old police department directconnect monitoring equipment with newer, high security monitoring technology. Dirty or wet phone lines, telephone repairmen and service interruptions do not require police response!
- 8. Upgrade old alarm systems to current equipment

CHECK LIST

- $\sqrt{\text{Are you and others who use the system fully educated on its proper operation?}}$
- √ Does everyone with a key to your home know how to operate your security system?
- √ Do you take care to eliminate possible causes of false alarms?√ Have you rehearsed alarm cancellation procedures with all who use your system to cancel accidental alarm activations?
- √ Do you communicate with your security company regularly, advising of schedule changes, problem areas or maintenance needs?
- $\sqrt{\text{Do you notify your local Alarm Coordinator}}$ when phone numbers or situations change?
- √ Do you have your security system instruction book and alarm company names and telephone numbers readily available in order to call and cancel accidental alarm activations?

North Plainfield Police Department

Chief William Parenti

263 Somerset Street, North Plainfield, New Jersey 07060

Emergency 911

Non-emergency (908) 769-2937

Comm. Policing (908) 769-2971

Cop's Coordinators

Lt. Gerard Clyne

Detective Alejandro Kuga

Detective Eric Fowler

NORTH PLAINFIELD COMMUNITY POLICING OFFICE

(908) 769-2971

NORTH PLAINFIELD POLICE DEPARTMENT



False Alarm Prevention

Does YOUR security system cry wolf?

False Alarm Prevention

In an effort to reduce the incidents of false alarms the borough of North Plainfield has instituted a False Alarm ordinance;

As per North Plainfield Borough ordinance No.04-22 effective 01/16/05 the first (3) false alarms in a period of twelve (12) consecutive months will generate a warning to the property owner or business proprietor.

For the fourth (4th) false alarm in a period of twelve (12) consecutive months, the property owner or business proprietor shall pay a fine of not less than fifty dollars (\$50.00) to the borough.

For the fifth (5th) false alarm in a period of twelve (12) months consecutive months, the property owner or business proprietor shall pay a fine of not less than one hundred dollars (\$100.00) to the borough.

For the sixth (6th) false alarm in a period of twelve (12) months consecutive months, the property owner or business proprietor shall pay a fine of not less than two hundred and fifty dollars (\$250.00) to the borough.

For the seventh (7th) false alarm in a period of twelve (12) months consecutive months, the property owner or business proprietor shall pay a fine of not less than five hundred dollars (**\$500.00**) to the borough.

For the full text of Ordinance No. 04-22 and further consequences of having false alarms past a 7th event please inspect a copy at the North Plainfield Borough Hall.

- Did you know that the three major causes of false alarms are: (1) user errors; (2) installation or service errors; and (3) equipment failures?
- Did you know that more than 80% of false alarms are related to preventable user errors?
- Did you know that 20% of alarm users cause 80% of all false alarms?
- Do you think you are at greater risk when police, accustomed to responding to chronic false alarms, respond to a real emergency at your location?

The reality is that police resources are limited and should never be wasted. Thousands of police patrol hours are spent investigating alarm reports that turn out to be "False Alarms."

What is a false alarm?

"A false alarm is notification of an alarm to the police department when the responding authority finds no evidence of criminal offense or attempted criminal offense."

Common causes of false alarms

- 1. Inadequate training of people allowed access to your security system (children, neighbors, cleaning personnel, real estate agents, guests, relatives, babysitters, etc.).
- 2. Weak system batteries.
- 3. Open, unlocked or loose fitting doors and windows.
- 4. Drafts from heaters and air conditioning systems that move plants, curtains, balloons, etc.
- 5. Wandering pets.

- Take police and fire fighters away from real emergencies. This embarrassing situation endangers responding authorities and the whole community by needlessly diverting public safety resources.
- Desensitizes communities to actual incidents of crime and fire and can lead to neighbors ignoring your alarm when it goes off.
- Make your security system less reliable and credible.
- May make you reluctant to arm your system, exposing your home and property to undetected theft or fire.
- Cost citizens time, personal security and money, as many jurisdictions assess costly fines for excessive false alarms.

How can I prevent false alarms?

- 1. Before activating your system . . .
- Lock all protected doors and windows.
- Keep pets, balloons, fans, heaters, plants, curtains, seasonal decorations, etc. away from motion sensor areas.
- Know how to cancel the alarm if the system activates.
- 2. Educate alarm system users . . .
- All users, key holders or any person with legal access to your property must be thoroughly trained in how to operate your system, including knowledge of correct arming codes, pass codes, telephone numbers and procedures for canceling accidental alarm activations.
- 3. Have your security company check and service your system regularly . . .
- Routine maintenance can help prevent many false alarms.
- 4. Notify your security company if . . .
- You think your system isn't working properly.
- You plan any remodeling, including replacing